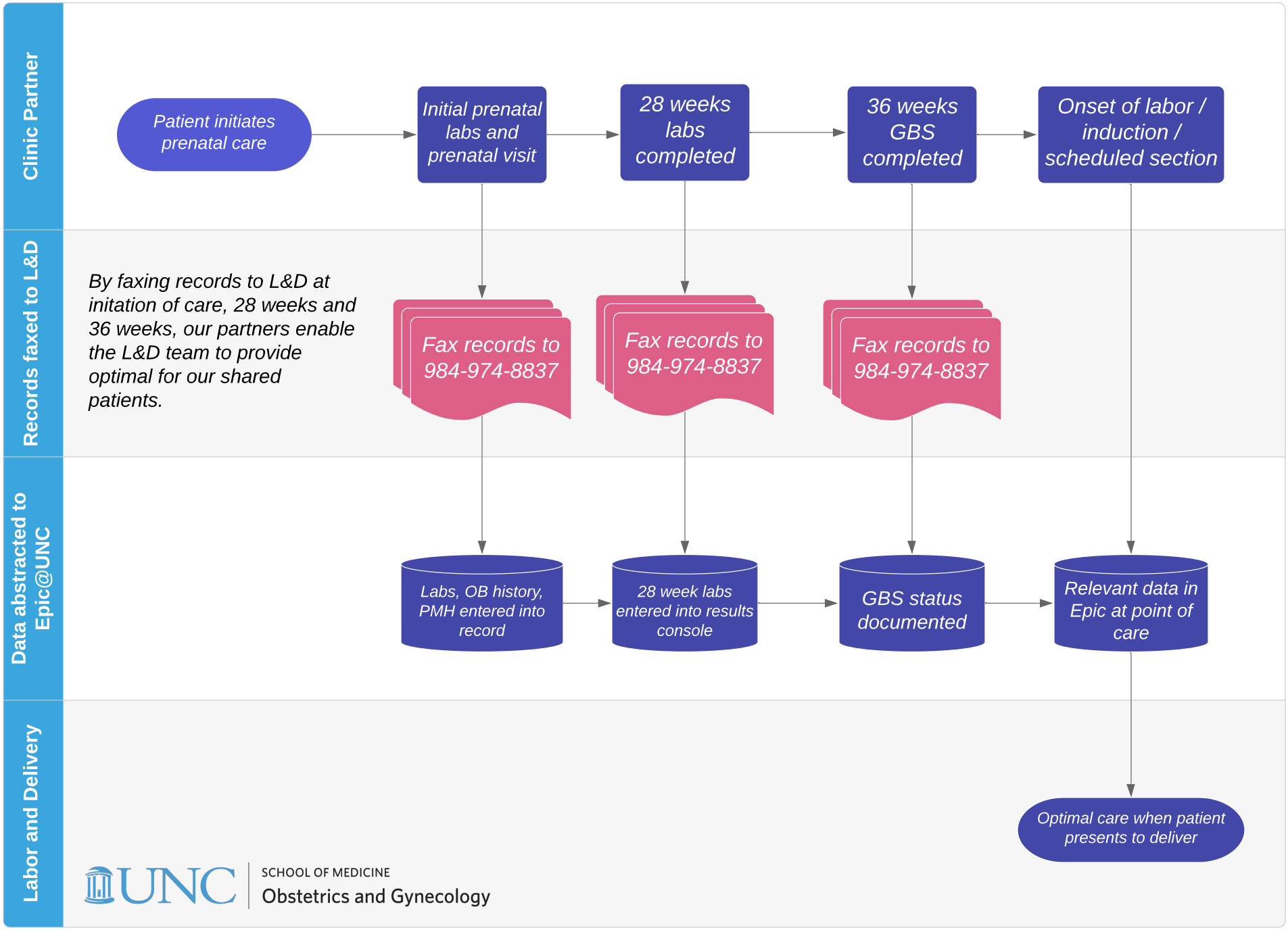Ensuring safe care for our shared patients