

Newborn Critical Care Center (NCCC) Clinical Guidelines

Angel Eye Camera Guidelines

Angel Eye develops and delivers internet-based camera systems allowing parents and families to see and interact with their baby in the Newborn Critical Care Center (NCCC) via live video streaming (currently, no audio). The Angel Eye system uses a camera placed at the baby's bedside so that parents and other family members who cannot be at the baby's bedside, can view the baby 24 hours a day by logging into a secure account from their laptop, tablet or smart phone. This system is designed to promote bonding between parents and their babies. There is no recording and nothing exists in perpetuity.

The camera will be turned off during **ALL** care times, procedures, or at care provider discretion. There will be a privacy message transmitted to families' device when the camera is in the off position. It is the responsibility of the care provider who turned the camera off to then turn the camera back on once "hands on" time is completed. **Notify/remind subspecialties/consults of Angel Eye camera so they will also turn the camera off during their exams.**



On / Off Switch

Nurses, discharge coordinator, and HUCs are responsible for setting up the primary account for the mother/parents guardian. The mother/primary guardian can then send out invitations to also view her infant. Mothers/primary guardians have complete responsibility for the access of additional viewers. Viewers should contact the Angel Eye IT department to correct technical difficulties and video feed transmission problems. Should problems arise with camera placement and video connection, the family member will contact the HUC and the HUC will discuss/notify the bedside nurse of the problem. The bedside nurse will use his/her discretion to turn the camera on/fix positioning.

More Information:

[Parent Information Sheet](#)

Appendix A

UNC Children's Hospital

User Agreement for Angel Eye Camera Systems

I give my permission for UNC Children's Hospital to place a webcam in front of my baby,
_____ in the Newborn Critical Care Center unit of the Hospital.

I understand the purpose of the webcam is so that whomever I designate may view my baby. I understand there will be times when the hospital staff will turn off the webcam. The webcam will be turned off for hands on care times, procedures and at care team discretion.

I also understand that I should not share my login user ID or password with anyone. The website for the webcam is password protected, and anyone with whom I share the password would have access to the webcam showing my baby. I also understand that the video is encrypted.

(Encryption protects the transmission of data over the Internet from being intercepted or modified by unauthorized individuals).

I understand that I can assign subscribers under my account who can also view my baby. I also understand that at any time, I may revoke my permission to have a webcam available for viewing my baby.

I HEREBY HOLD HARMLESS (RELEASE) THE HOSPITAL, ITS TRUSTEES, OFFICERS, EMPLOYEES, AGENTS AND REPRESENTATIVES, AND THE MEDICAL STAFF OF THE HOSPITAL, FROM ANY INJURY AND/OR DAMAGES SUSTAINED AS A RESULT OF THE WEBCASTING, INCLUDING BUT NOT LIMITED TO, CLAIMS FOR PERSONAL INJURY, PROPERTY DAMAGE, INVASION OF PRIVACY AND BREACH OF CONFIDENTIALITY.

I have read the information above and have been given the chance to ask questions.