CLINICAL LACTATION PROGRAM

Enabling mothers to achieve their breastfeeding goals

T 984-974-8078 866 428-5608

NC Blue Cross Blue Shield

Online information about coverage

http://www.bcbsnc.com/content/providers/news-and-information/news/Breast Pump Coding Under HCR.htm

What type of pump is covered?

Ameda Manual pump or Ameda Double Electric pump

What documentation do I need?

You can send a prescription to Edgepark at pumpprescriptions@edgepark.com or fax to 330-963-6839. If you do not provide a prescription, Edgepark will contact your provider's office.

Where should I purchase?

From in network DME provider

Whom should I call?

Edgepark: 1-800-321-0591

What's not covered by my insurer?

Hospital grade pumps

Breast pump purchased at a retail location

Ongoing supplies such as replacement tubing, nursing bras, or creams

How do I get my pump?

Call Edgepark or provide your information through their web site, https://www.edgepark.com

When you call Edgepark they will ask for:

Your name, address, date of birth, and phone number

The information listed on your health insurance card, including policy or identification number, group number, and health insurance plan's phone number

Your diagnosis or underlying condition

Your doctor's name and phone number, or that of the doctor treating your condition, and your primary care physician

A valid e-mail address

Once information is received they will contact your doctor to verify your prescription, and contact your health insurance provider to verify your policy information

Please allow 7-10 business days for order processing, then 1-2 days shipping to your home.