Cigna

Online information about coverage

What type of pump is covered?
Ameda Purely Yours
If you want specific features (such as a 2-mode stimulation/expression speed) or a specific brand, your doctor must provide that information in the prescription

What documentation do I need?
Fax Rx from Doctor with name of mother, mother's date of birth, and estimated date of delivery

Where should I purchase?
Sterling Medical Services
1-877-856-1293

Whom should I call?
CareCentrix
1-877-466-0164
1-800-218-2505
1-800-411-2305

Fax Number
1-877-301-5330

What's not covered by my insurer?
Breast pumps purchased at retail stores

How do I get my pump?
When you call Care Centrix choose the following options:
Option 3: Request for a service or authorization
Option 1: Calling on a new referral
Option 1: Calling regarding Cigna or Interwest
Option 1: Calling for Home Medical Equipment
The intake associate will ask you some questions (Health ID, address, What kind of pump you want, etc.)
Pump arrives within 5-7 business days after order is placed

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