



## **Cigna**

### **Online information about coverage**

<http://www.cigna.com/assets/docs/health-care-professionals/2014-a-guide-to-cignas-preventive-health-coverage.pdf>

### **What type of pump is covered?**

Ameda Purely Yours

If you want specific features (such as a 2-mode stimulation/expression speed) or a specific brand, your doctor must provide that information in the prescription

### **What documentation do I need?**

Fax Rx from Doctor with name of mother, mother's date of birth, and estimated date of delivery

### **Where should I purchase?**

Sterling Medical Services  
1-877-856-1293

### **Whom should I call?**

CareCentrix  
1-877-466-0164  
1-800-218-2505  
1-800-411-2305

Fax Number  
1-877-301-5330

### **What's not covered by my insurer?**

Breast pumps purchased at retail stores

### **How do I get my pump?**

When you call Care Centrix choose the following options:

Option 3: Request for a service or authorization

Option 1: Calling on a new referral

Option 1: Calling regarding Cigna or Interwest

Option 1: Calling for Home Medical Equipment

The intake associate will ask you some questions (Health ID, address, What kind of pump you want, etc.)

Pump arrives within 5-7 business days after order is placed